

Privacy Policy

Last updated: 10/28/2024

At **Koren Studio de Animações de Vídeos LTDA** (CNPJ: 42.130.935/0001-32), located at Rua Senador Pompe, 834, Room 415, CEP 60.025-000, Fortaleza, Ceará, Brazil, we are committed to protecting the privacy of our customers and visitors. This Privacy Policy outlines how we collect, use, and safeguard the personal information you provide.

1. Information Collected

When using our website, we may collect the following information:

- **Personal Information:** Name, email, phone number, delivery address, and other details necessary to process your purchases.
- **Payment Information:** Used solely to process payments for our services, always through secure payment gateways.
- **Technical Data:** Including IP address, browser type, cookie data, and browsing information to enhance your user experience on our site.

2. Use of Information

The information collected is used to:

- Process your purchases and deliver the services you've acquired.
- Send updates about orders or respond to inquiries.
- Improve our services and site navigation.
- Send marketing communications, if prior consent is given.

3. Information Sharing

We do not sell or share your information with third parties, except when necessary to:

- Process payments through secure platforms.
- Comply with legal obligations or government requests.

4. Information Protection

We take appropriate security measures to protect your personal data. However, no data transmission over the internet is 100% secure, and we take all precautions to minimize risks.

5. User Rights

You have the right to:

- Request access to, correction, or deletion of your personal data.
- Withdraw consent for the use of your data at any time.

6. Policy Changes

We reserve the right to modify this Privacy Policy at any time. Significant changes will be notified on our website.

7. Contact

If you have any questions or requests regarding your privacy, please contact us:

- **Email:** [Será criado um e-mail dedicado para consultas de privacidade]
- **Phone:** +55 (21) 8825-0879
- **Address:** Rua Senador Pompe, 834, Room 415, CEP 60.025-000, Fortaleza, Ceará, Brazil.